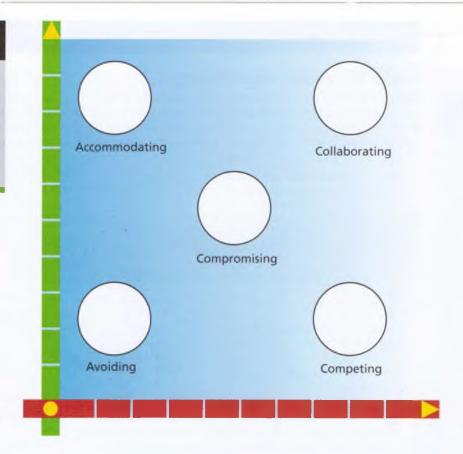
Search for the keywords workplace harassment. Be prepared to discuss definitions of what does or does not constitute harassment, how companies can eliminate it, and what to do if it happens to you.



Sort two pieces of advice into each of the five conflict management strategies.

1 Competing 2 Collaborating 3 Compromising 4 Accommodating 5 Avoiding

- a) Don't let them get away with it stand up for yourself!
- b) Take my advice: keep your head down and wait for it to blow over.
- c) If I were you, I'd just throw in the towel.
- d) If there's really no room for manoeuvre, my advice is just to agree to disagree. 🖾 🛂
- e) I think you should both lay your cards on the table, and just try and clear the air.
- See if you can get some movement from both sides and work out your differences.
- g) Say you need to mull it over; they'll have forgotten all about it by next week!
- h) Try and talk it through calmly and rationally but stand up for your rights.
- i) Why don't you just face up to the inevitable? Admit defeat and smooth things over.
- Don't take it lying down make sure you get your own way.

Collocations

5 Fill in the spaces in this conversation with collocations from Exercise 4.

Dave: Look, Ed, we can't just wait for this thing to (1) _____ over; I think we should both lay our (2) cards on the table, and try and clear the (3) are

Ed: All right, I'm happy to try and (4) _____ out our differences, but don't imagine I'm going to just throw in the (5) _____! I won't let you get (6) _____ with it!

Dave: Ed, it's perfectly normal to (7) _____ up for your rights – but I think there's room for (8) _____ If we talk it (9) _____ calmly and rationally, I'm convinced we can reach

an agreement.

OK, but you're going to have to face up to the (10) we you're not going to get things Ed: all your own (11) way

Roleplay

6 Work with a partner. Hold conversations about the problems in Exercise 2.

Student A: Explain the problem, and how you feel.

Student B: Advise your colleague on how to deal with the situation.