A passive verb form would be more suitable for twelve of the sentences 1–20. Tick (/) the eight sentences which should not be changed. If you think a sentence should be changed, choose the correct reason(s) (A–D) from the box, then rewrite the sentence. The first two (0 and 00) have been done as examples.

The passive form is more appropriate because:

	the agent is unknown or unimportant C we are describing rules, processes or procedures the agent is obvious from the context or general knowledge
0	You must dry clean this garment. A/B. This garment must be dry cleaned.
	That baby really resembles her mother. 🗸
	The area sales manager wants Clara to move to the Barcelona office.
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2	
3	
4	Flight BA 783 departs from Gate 98 at 6.30 p.m.
5	They collect the information from retail outlets and they enter it on the database.
6	An unidentified person has vandalised the lift in our block.
7	
8	
9	
10	
11	1
	final pasteurised product.
12	They've given the twins a kitten for their birthday.
13	There seem to be two answers to this question.
14	People must sign and submit their application forms by the end of January.
15	Johnny pretends to like classical music to impress his friends.
16	They say China is the world's fastest growing economy.
17	We will send you an invoice after we have delivered the final consignment of goods.
18	
19	
20	We divide up the tips and share them equally amongst the staff.