4 Verbs with two objects

Some active verbs have a direct and an indirect object:

They offered the customer a refund.

Either object can become the subject of the passive verb:

The customer was offered a refund. A refund was offered to the customer.

If the object of the passive verb is the indirect object of the active verb it is usually introduced with a preposition, e.g. to the customer (> Unit 42.3).

5 Verbs not used in the passive

Verbs with no direct object (intransitive verbs)	 X The visitors were arrived early. ✓ The visitors arrived early. X The plane has been landed. ✓ The plane has landed.
Certain verbs followed by (object +) to + infinitive verb, such as want (him to leave), refuse (to answer)	 X He was wanted to leave. ✓ She wanted him to leave. X Your questions are refused to answer. ✓ I refuse to answer your questions.
Certain verbs describing states, such as have (= own), be, belong, lack, resemble, pretend and seem	 X A Ferrari is had by John. ✓ John has a Ferrari. X Marilyn Monroe is resembled by her. ✓ She resembles Marilyn Monroe.
have + noun to describe an action e.g. have a shower, have lunch	x Lunch is being had by John. ✓ John's having lunch.

For make/let ➤ Unit 63.3

6 Reasons for using the passive

We often use the passive

- when the agent is not relevant, or not known:
 Wars have been fought throughout history. (Who fought them is not important here.)
 I think the old house has been demolished. (We don't know who did it.)
- when the agent is obvious from the context or from general knowledge:
 The parcel's being delivered at midday. (obviously by the delivery company)
- when we want to be less direct, or more polite in a formal situation. Compare:
 Will you grant our application for planning permission? (direct question)
 Will our application for planning permission be granted? (more polite/less direct)
- when we want to describe general feelings, opinions and beliefs (> Unit 63.1): Rio de Janeiro has been described as the most beautiful city in the Americas. São Paulo is said to be the fastest-growing city in South America.

Sometimes we know the identity of the agent, but we don't want to mention it because we don't want to blame a specific person, or we want to avoid personal responsibility: I see the washing-up hasn't been done. Oh dear, look, the vase has been broken.

7 Using passives in writing

ACADEMIC ENGLISH In written English we often use the passive to

- focus on the issues rather than on the people involved: *The research was carried out over a period of six months.*
- describe rules and procedures:

Answers must be written in ink. Candidates will be interviewed in alphabetical order.

- describe commercial, industrial and scientific processes:
 Minutes are taken and then submitted to the chair for approval.
 Components are electronically tagged and transported to the production line.
- describe historical, economic and social processes:
 Tribal lands were sold years ago. The currency has been devalued twice since 1980.

Using the passive to order information ➤ Unit 77.5