Search for the keywords strawberry quality to discover more about the main factors influencing the quality of strawberries you buy in the shops.

Listening for gist

2 1:56 Listen to the telephone conversation between Suzanne Van Peeters, Schuurman's Quality Manager, and Piotr Sieberski, Managing Director of Zaluski Strawberries. What is the purpose of Suzanne's call?

Reading for detail

Read the information below. Underline the main points Suzanne will need to raise during her audit meeting.



Less than a one-hour delay between harvest and the cooling of berries in the cooler is recommended. This means regular collection of picked fruit and frequent trips to the cooler.

Upon arrival at the cooler, fruit should be cooled to 0-1°C before being placed in the storage room to await packing. Cold storage air temperatures should be monitored and records maintained.

When shipping by road, trucks should be cooled to near 0°C before loading. The refrigeration system must be checked on each load.

The golden rule is *Don't break the cold chain*. Once strawberries have been cooled after 10 picking, they should be kept cold until 30 minutes before eating:

PACKING

Care should be taken to pack only sound fruit from harvesting trays to punnets. Decaying, damaged or shrivelled fruit should be removed.

HANDUNG

Strawberries are very fragile and bruise easily. Careful handling and sorting during harvest is needed.

15 Training and supervision of harvesting teams is critical. Harvesters should be given an incentive to pick with care. Crew supervisors should monitor harvested trays to ensure that only sound fruit are being placed in them. Shallow trays should be used to prevent squashing (no more than 5cm in depth).

RIPENESS

Strawberries do not continue to ripen after harvest and will not increase in sugar content. Riper fruit tends to have a high sugar content and better flavour quality. Pick only ripe fruit, generally pink or red in colour.

CULTIVATION

The use of heavy nitrogen fertilization has been associated with softer fruit and less flavour.

Listening for detail

1:57 Listen to Suzanne's audit meeting with Piotr Sieberski and Klara Solak, the packing shed supervisor. Complete Suzanne's notes below.

Audit meeting - points to raise

Harvesting procedures	Packing procedures
No (1) paid for quality fruit.	Packers receive little (7)
No (1) paid for quality fruit. Pickers receive little (2)	No (B) is paid for good
Transport	packing.
Strawberries are placed in trays	Shipping
(3) deep.	The (9) on each truck is
Transport to cooler takes (4) hours.	not always checked.
Cooling process	Cultivation
Berries are cooled to (5)	The use of nitrogen fertilizers
They keep no (6) of storage shed	will stop in (10) years.
temperatures.	. 0

Glossary PAGE 153

bruise bulk harvest shallow shelf life sound tray wastage

Presentation

Work in small groups. You are quality consultants to Schuurman Supermarkets. Prepare a presentation of your recommendations for improvements to Zaluski's procedures to ensure top quality strawberries. Make your presentations and hold a class vote for the best one.