- comparative phrases
- verbs relating to IT
- expressions for giving information

Glossary MAGE 190

crash in the loop patch plug-in stretched

2.2 Vocabulary Information systems and communication

Discussion

'Information is too valuable to be left to IT departments. In today's business world, every manager should be a computer specialist.' To what extent do you agree?

Language focus

Decide whether these phrases indicate a small or a large difference.

a bit more expensive a whole lot more expensive considerably more expensive far more expensive marginally more expensive infinitely more expensive slightly more expensive somewhat more expensive

Use expressions from Exercise 2 and appropriate adjectives to compare:

- 1 two computers you have used.
- 2 two ways you communicate with your business contacts or your friends.
- 3 two software applications you have used.
- 4 two ways you use the Internet.
- 5 two printers you have used.
- 6 two electronic devices you would like to own.

Explain the difference between each pair of computing terms.

- 1 a server and a PC
- 2 a laptop and a tablet PC
- 3 a suite and an application
- 4 a patch and a plug-in
- 5 a virus and a bug
- 6 a crash and a hard-disk failure
- 7 the Internet and an intranet
- 8 a workgroup and a workstation

Reading and vocabulary

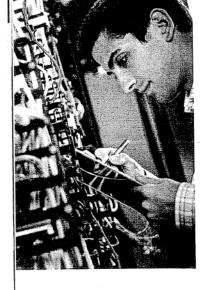
George Skopelitis is in charge of IT user support at First Northeast Bank. Choose the correct verbs to complete the email he sent to his boss.

 \boxtimes

EMAIL

Maurice,

As you know, our IT resources are more and more stretched as we try to cope with an ageing system. We desperately need to (1) advance / upgrade / promote the operating system: software applications are (2) crashing / collapsing / falling more and more frequently, and the server (3) fell down / went down / dropped down three times last week. There have also been several cases where important documents have been (4) rubbed out / blanked / deleted. Of course, I have (5) inserted / installed / placed patches and (6) uploaded / downloaded / unzipped new drivers wherever possible, but we can't go on like this. What's more, there's no time for new projects like (7) setting up / fixing up / pulling up mobile Internet connections so that our sales teams can (8) register / note / enter data on the system when they're on the road. We really need investment now!



	Complete these sentences with the correct verbs from Exercise 3.
	Most PCs come complete with an office package, but sometimes you have to it yourself.
2	On average, when a company's IT system, it takes ten days to fix everything.
3	IT users lack imagination. When asked to a password, the most common choice
	is 'password'.
4	There are several programs which can rescue your data if you accidentally files.
5	An incorrect memory address is the most common reason why PCs
6	It only takes minutes to a webmail account that you can access from anywhere
	in the world.
7	One of the few remaining advantages of desktops is that it's easier to components
8	Research suggests that people who illegal mp3s are also big spenders on legal
	music sites