8.4 Speaking Negotiating a compromise

compromise /'komprəmaiz/ noun [count/uncount] a way of solving a problem or ending an argument in which both people or groups accept that they cannot have everything they want

premium /'pri:miom/ noun [count] an amount of money paid in addition to the normal amount: Customers are prepared to pay a premium for fair-trade goods.

shade tree /'feid tri:/ noun [count] a tree which grows above other plants, protecting them from the sun and providing a natural habitat for birds and animals

8.5 Writing Assertive writing

annoying /ə'nəɪŋ/ adjective making you feel slightly angry or impatient

assertive /əˈsɜː(r)tɪv/ adjective behaving in a confident way in which you are quick to express your opinions and feelings

evasive /1'veisiv/ adjective not talking or answering questions in an honest way

submissive /səb'mɪsɪv/ adjective willing to do what other people tell you to do without arguing

sue /su:/ verb [intransitive/transitive] to make a legal claim against someone: Burnett sued the newspaper for libel and won.

8.6 Case study Green Hills Coffee

binding /'baindin/ adjective if an agreement, contract, decision, etc. is binding you must do what it says: Remember that this is a legally binding document.

breach /brists/ noun [count] a failure to follow a law or a rule; be in breach of something: The company was found to be in breach of environmental regulations.

gentleman's agreement /'dsent(a)lmanz a'grismant/ noun [count] a business agreement in which people trust each other without a written contract jeopardize /'dsepa(r)daiz/ verb [transitive] to risk damaging or destroying something important practice /'præktis/ noun [count/uncount] a way of doing

something, especially as a result of habit, custom or tradition

turn a blind eye (to something) /'ta:(r)n ə ˌblaɪnd 'aɪ/

turn a blind eye (to something) /'ta:(r)n ə ,blaınd 'aı/ phrase to pretend you do not notice something, because you should do something about it but you do not want to