

**4 ALL UNITS** Read the voicemail message below and choose the best answer, A, B or C. Sometimes two answers are possible.

“Hi Jackie! I’m really sorry I haven’t been in touch, but I’ve been (0) ..... busy. You know what it’s like. Things have been (1) ..... difficult recently – I told you that Grandad’s living with us now, (2) .....? (3) ....., a couple of weeks ago, Mum asked me to take him to the doctor’s for his flu injection. It was pouring with rain so Grandad didn’t want to walk, and, frankly, (4) ..... so we took the car. When we got to the doctor’s, I parked in the only space I could find. Grandad was a bit concerned and asked if it was OK to park there, and I said I (5) ..... – I should’ve listened to him! So, we were in the waiting room, and someone came in and started shouting about ‘these thoughtless people’ and he called out the number of my car. Well, you can imagine, I was really embarrassed! Apparently, the space was reserved for doctors, and this man was a doctor: he accused me of not looking where I was parking – but I (6) ....., honestly. Well, I went outside then and pointed out to him that the reserved sign was covered by bushes, and asked him to tell me how (7) ..... seen it. He said I should’ve realised that an empty space was a doctor’s space! (8) ....., I think these doctors can be so arrogant. I told him so and he told me to leave, and said that he didn’t want to see me or my family at the surgery again. (9) ..... mess! So, now we don’t have a doctor, Grandad hasn’t had his flu jab, and everyone in the family blames me. Well that’s enough about me. How are things with you? Do you know (10) ..... ? I’ve been meaning to contact him as well ...”

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|--------------------|--------------------|---------------------|
| 0 (A) so           | B such             | (C) really          |
| 1 A sort of        | B kind of          | C how               |
| 2 A didn’t you     | B didn’t I         | C haven’t I         |
| 3 A Anyway         | B Right            | C Well              |
| 4 A I did too      | B I didn’t either  | C neither did I     |
| 5 A thought so     | B so thought       | C thought so it was |
| 6 A looked         | B didn’t look      | C did look          |
| 7 A could I have   | B I could have     | C I have could      |
| 8 A So             | B To be honest,    | C Obviously         |
| 9 A How            | B That’s           | C What a            |
| 10 A where Patrick | B where is Patrick | C where Patrick is  |

**5 ALL UNITS** Read the four conversations about the photo. Write one or two words in each gap.

- 1 A I don’t understand why they do it, (0) *do you* ..... ?  
B No, I think it’s (1) ..... awful!
- 2 A I (2) ..... if they’re doing it for political reasons.  
B I expect (3) ....., but they’re causing (4) ..... awful problems for ordinary people. I don’t think it’s right.  
A No, (5) ..... I.



- 3 A (6) ..... dreadful mess! Do you (7) ..... why people behave like that? They don’t have any reason.  
B Well, actually, I think they (8) ..... a reason. They’re protesting about the environment.
- 4 A I find photos like this (9) ..... disturbing, (10) ..... ?  
B Well, no, I don’t. I agree with street protests.