53 Requests and suggestions; offers, promises and warnings can, could, would, will, shall

1 Requests

We use can to make requests in most situations: Can you help me with these bags? Yes, of course (I can). Can we have two coffees, please? Certainly/Sure.

We usually add *please* to requests to make them polite: Can we have two coffees, **please**?

We put *please* in front of the verb to make a request stronger: Can we please have a menu? Would you please be quiet?

We often use will you with people we know well:

Will you give me a hand with this?

FORMALITY CHECK We use *could* or *would* for more polite or formal requests:

Excuse me. Could you help me with this? (in a shop)

Would you sign this form? (talking to a customer in a bank)

But we don't use could or would to reply to requests:

'Would you help me?' X 'Yes, I would.' \(\sqrt{Yes, of course.'} \)



SUGGESTIONS AS STATEMENTS	We/You could	watch	a DVD.
	Let's		
SUGGESTIONS AS QUESTIONS	Why don't we	watch	a DVD?
	Shall/Should we		
	How/What about	watching	



We often use we/you could and should we when we are not sure that the listener will like the suggestion. 'We could try that new Japanese restaurant.'

We can agree or disagree with the suggestion. If we disagree, we usually give a reason: 'Shall we get a pizza?' 'Yes, let's do that. / That's a good idea. / Great.'

'How about meeting up for coffee on Sunday?' 'Oh, I can't, I'm really busy. I'm sorry.'

3 will for offers, promises, warnings

to agree	'Will you sign this for me?' 'Yes, I will.' (X Yes, I'll.) 'Will you have some more cake?' 'No, thanks, I won't. I'm on a diet.'	
to offer or promise to do something	We'll drive you to the station if you like. We won't forget how kind you've been to us.	
to say if someone else agrees or is able to do something (or not)	Take it to Marco – he'll fix it for you. Ask my teacher about it – she'll help you. Don't ask Carol. She won't know the answer.	
promises/warnings	I'll be with you in a minute. Don't touch the cooker - you'll get burnt.	

We can also make offers with *shall I/we* or *I/we could*. We use these forms when we are not sure that the listener will want to accept:

'Shall we help you with that?' ' No, thanks. I can manage on my own.'

'I could get Lucy's present for you.' 'That's kind of you, but I'd rather do it myself.'

⚠ We don't use the present simple to make offers:

'My hair's wet.' X '-I get you a towel.' \(I'll get you a towel.') \(I'll get you a towel.' \(I'll get you a towel.') \(I'll get you a towel.' \(I'll get you a towel.') \(I'll get you a t

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