

Reminder

We use *will* to make offers and help.

Grammar reference page 169

I'll come and get you. I'll wait.

Listening: Help!

1 What problems do people often have when they are travelling by train? Make a list.

2 1.7 Listen to a traveller making a telephone call. What problem do they have and what do they arrange to do?

3 Here is what Ana says but what about Bridget? Work in pairs. Write what you think Bridget says.

A: Bridget? It's Ana.

B: 1 _____

A: I'm at the airport, London Heathrow. But Bridget, I have a problem.

B: 2 _____

A: My bag didn't arrive.

B: 3 _____

A: They say it's in Miami. They'll send it on the next plane.

B: 4 _____

A: I'll get it tomorrow but my driving licence is in the bag. I can't hire a car to get to your house.

B: 5 _____

A: Oh, that's very kind of you. I'm so sorry to trouble you.

B: 6 _____

A: I'm at terminal 3. How long will it take you to get here?

B: 7 _____

A: OK. I'll wait outside in half an hour. Bridget, thank you so much.

B: 8 _____

A: I'm looking forward to seeing you, too. See you soon.

4 1.8 Listen to the whole conversation and see if you are right.

5 Play a game in pairs. You are going to London to make a presentation at a conference. The first person to finish is the winner.

Rules

1 Toss a coin to move. Heads, move one square, tails move two.

2 Follow the instructions on each square. When necessary, act out conversations.

3 If you land on a square someone landed on before, move on to the next new square.



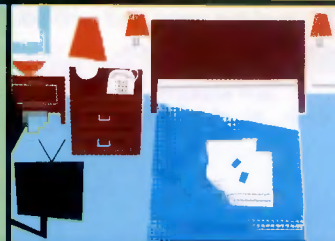
6 At the airport check-in they ask: 'Do you want a window or an aisle seat?' What will you say?

7 It's time to get on your flight but you can't find your boarding pass. What will you do?

15 You take a taxi to your hotel. Ask the driver for a receipt.

14 There's nobody to meet you at the airport. What will you do?

16 You want to have dinner in your hotel room. Call room service and order a meal.



22 You wake up and remember it's your mother's birthday. You forgot! What will you do?

23 You go to the conference and check in. They ask what equipment you'll need for your presentation. Tell them.

24 You need some extra photocopies. What do you ask the conference organizer?

Finish
Congratulations!



30 It's time to go home. What will you remember about this conference?