

A: Oh, this is crazy. Why didn't you come yesterday and do this?

B: We work very fast.

C: Very fast ...

11C, Page 92, Exercises 6 and 7

A = Male 1, **B** = Female 1, **C** = Female 2, **D** = Male 2

A: What about electronic tags?

B: And alarms that go off when they leave the store?

A: That's right.

C: We've talked about this before.

D: Yes, I really don't like the idea. The tags look ugly.

C: And they're not cheap.

B: We could just put them on expensive items.

D: Yes, but they don't always work. Professional shoplifters know how to remove them.

C: Yes, that's a problem ...

...

D: What about our security cameras? Do we have enough?

A: I think so, but do we want to upgrade?

D: To a digital system?

A: Yes.

B: The problem with that is the cables.

C: Yes. The cameras aren't expensive but installing the cables is.

D: A digital system's better.

A: You can store more data.

D: And the pictures are clearer.

B: We can't afford it. It's the cables.

C: Yes, it's too expensive.

D: How much does it cost?

...

C: Another idea – we could search our employees' bags and belongings.

B: When?

C: Not every day. But random searches at different times.

A: Is that legal?

C: Yes, if we put it in their employment contract.

B: They won't agree to that.

A: No, they won't like it.

C: We'll find out who's stealing.

D: I see a different problem with that. It's like saying, 'We don't trust you.'

C: Well, we don't.

D: Yes, but not all employees are dishonest.

11D, Page 95, Exercises 7 and 8

I'm Adam Saunders and I'm the owner of a marketing consulting firm. I love jogging, cycling and I go swimming five times a week. So I'm not worried about my health. But I am worried about the health of my staff. Some of them smoke, some are overweight and they don't move around enough. There hasn't been a very good atmosphere in the office recently and I think it's because of stress. Everyone spends too much time at their desks. I want to encourage them to lead a healthier lifestyle so I'm planning to make some changes.

I'm launching operation fitness – it's a plan that will make everyone healthier and fitter. The employees might not like the changes I'm going to make but they're for their own good. It'll be worth it.

12B, Page 98, Exercises 4 and 5

1

A = Woman 1, **B** = Man, **C** = Woman 2

A: Our kids always like this place.

B: They sell nice desserts – that's why.

C: Well, the place looks fun.

A: Yes, and every thirty minutes there's a thunderstorm.

C: How do they do that?

B: With water sprinklers and flashing lights.

A: And you hear the sound of thunder and rain.

C: Will we get wet?

B: No, no, it's just a show.

A: But the kids will like it.

2

A = Man, **B** = Woman

A: Where's the kitchen?

B: It's upstairs.

A: And where's the waiter?

B: We don't need one. We order the food with this computer.

A: Oh, I see.

B: Here's the fish menu ... and the meat ...

A: Oh, they have organic beef with onions. I'll have that.

B: OK.

A: So, no waiters, eh?

B: No.

A: Well, that's good news.

B: Why's that?

A: We don't need to tip anyone.

3

A = Woman 1, **B** = Man, **C** = Woman 2

A: So, what's this restaurant like?

B: It's dark and there are lots of different rooms. It's a little bit scary.

C: And the waiters and waitresses entertain everyone.

A: How?

C: They do magic tricks.

B: And they try to frighten you.

C: Yes, they all wear black clothes and they jump out suddenly and shout at you.

A: Is it scary?

C: Not really.

B: Well, it scares me.

4

A = Woman, **B** = Man

A: Where's my knife and fork?

B: They don't give us a knife and fork.

A: Why not?

B: People didn't have them in the eleventh century.

A: So, how do I eat my food?