



## At this Benchmark, I can:

- understand an expanded range of complex formal and informal communication on a broad variety of general topics and specialized topics in my field

### Interacting with Others

- Understand communication between diverse speakers to resolve conflicts, build consensus, and negotiate compromises.

*For example:*

- an arbitrator settling a dispute by negotiating a compromise
- a mediator settling a child custody dispute

### Comprehending Instructions

- Understand complex multistep directions and instructions for unfamiliar procedures in urgent or demanding situations.

*For example:*

- extensive directions to an unfamiliar location in an emergency situation
- extensive instructions in a medical emergency

## When:

- the communication is related to unfamiliar, abstract, conceptual, or technical matters
- the communication is lengthy
- the communication is in demanding contexts

### Getting Things Done

- Understand the nuances and subtleties of communication intended to influence or persuade across a broad variety of general interest, academic, and technical topics in my field.

*For example:*

- arguments for or against a controversial issue

### Comprehending Information

- Understand specialized discussions between several speakers.

*For example:*

- a series of proposals from staff during a formal meeting

- Understand complex, detailed, and extensive lectures or presentations.

*For example:*

- a panel discussion presenting different academic positions on a topic

