



At this Benchmark, I can:

- understand most moderately complex formal and informal communication related to life experience and general knowledge

Interacting with Others

- Understand social conversations.

For example:

- a person expressing appreciation for a favour
- a complaint from a friend or classmate
- a discussion among co-workers who are not getting along

Comprehending Instructions

- Follow 10- to 12-step instructions and directions for technical and non-technical tasks.

For example:

- detailed directions on how to get somewhere
- instructions for procedures in the workplace

When:

- the communication is face-to-face (one-on-one or in small groups) or on the phone
- the communication is moderate in length
- the information includes some abstract concepts and ideas

Getting Things Done

- Understand communication intended to influence or persuade.

For example:

- reminders or requests from employers
- orders from law enforcement officials

Comprehending Information

- Understand short group interactions and discussions on familiar topics.

For example:

- one-on-one meetings with supervisors at work

- Understand informal presentations up to about 15 minutes long.

For example:

- informal talks on general interest or occupation specific topics

