



At this Benchmark, I can:

- understand most moderately complex, formal and informal communication related to life experience

Interacting with Others

- Understand common social conversations.

For example:

- making and cancelling arrangements
- apologizing or making excuses

When:

- the communication is face-to-face (one-on-one or in small groups) or on the phone
- the communication is moderate in length
- the information is concrete and sometimes includes some abstract concepts

Getting Things Done

- Understand communication intended to influence or persuade.

For example:

- telemarketer offers
- public transit announcements

Comprehending Instructions

- Follow 9- to 10-step instructions and directions for technical and non-technical tasks.

For example:

- instructions on how to write an essay
- instructional videos in a workplace training session

Comprehending Information

- Understand short group interactions and discussions on familiar topics.

For example:

- group discussions about class projects

- Understand informal presentations up to about 10 minutes long.

For example:

- short presentations by professionals such as public health nurses

