



At this Benchmark, I can:

- understand, with some effort, moderately complex formal and informal communication

Interacting with Others

- Understand common and predictable social conversations.

For example:

- someone's description of his/her interests, likes, dislikes, or preferences
- a friend's offer to help
- a compliment from a co-worker

Comprehending Instructions

- Follow 7- to 8-step instructions and directions for familiar procedures.

For example:

- directions to locate something on a map
- instructions for safety or security procedures at work

When:

- the communication is face-to-face (one-on-one or in small groups) or on the phone
- the communication is moderate in length
- the information is concrete

Getting Things Done

- Understand communication intended to influence or persuade.

For example:

- public announcements
- short product demonstrations
- television commercials

Comprehending Information

- Understand information about familiar topics.

For example:

- a bank teller explaining different account options

- Understand informal presentations up to about 5 minutes long.

For example:

- a short news report

